

## **PRIVACY POLICY**

CLOUDHARMONY INC. (“WE” OR “US” OR THE “COMPANY”) IS COMMITTED TO SAFEGUARDING THE PRIVACY OF ITS USERS. THIS PAGE DESCRIBES OUR PRIVACY POLICY.

### **Cookies**

A cookie is a small piece of information that is stored by a user’s Web browser and enables our servers to ‘identify’ unique visitors and provide personalized content. Each time you log in to our website, a cookie is stored in order to identify you, determine your appropriate access levels and serve the appropriate content to you. Cookies do not store any personally identifiable information. They are simple, anonymous identifiers.

### **IP Addresses**

IP addresses are logged by our systems for logins, report views and other website-based activities. This is done for administration purposes and to aggregate information about our users’ browsing habits. We also measure users’ connection speeds to various cloud services. During such speedtests, IP addresses are logged using GeoIP software to determine user locations and that data is added to the pool of metrics we use to produce reports and performance analysis. No personally identifiable information is stored in the metrics.

### **Personally Identifiable Information**

Personally identifiable information is any piece of data about a person that can, in any way, identify them or allow someone to contact them. This includes names, email addresses and phone numbers. We handle such pieces of information with the utmost attention, care and security.

Personally identifiable information is never shared with any advertisers, outside agencies, clients or third parties. No one outside of our Company will be given any information that could identify you or allow someone to contact you.

### **Payment Information**

We implement a variety of security measures to maintain the safety of your personal information when you place an order or access your personal information.

We offer the use of a secure server. When you place an order on our website, your personal information and credit card information are encrypted using Secure Socket Layer encryption technology and then encrypted into our Database to be accessed only by those authorized with special access rights to our systems, and are required to keep the information confidential. Your payment information is handled by either Google as part of your Google Checkout account, Amazon Payments or PayPal. See their privacy policies at [links to all] for more information. After a transaction, your private information (credit cards, social security numbers, financials, etc.) will not be stored on our servers but will instead be kept with third party vendors. We currently use QuickBooks for the storage of credit card information.

**Personally Linked Information**

Personally linked information is data that does not identify a specific person, but is still linked to a specific person. This includes website logins, customer support requests and website viewing habits in general.

This information is used to help us improve our product and service offerings as well as provide more personalized content to our clients.

Personally linked information is never shared with any advertisers, outside agencies, clients or third parties. No one outside of the Company will ever see or in any way obtain specific data about a particular person's viewing habits on our website.

**Aggregate Information**

Aggregate information is information that has been collected, compiled and summed in the aggregate, and bears no connection to any specific person.

This information might include total views of a particular report or total number of logins in a 24-hour period. Aggregate data is always anonymous by its very nature. Aggregate data is used for any number of purposes, including research direction, press releases and customer relations. There are no limitations on the use of aggregate data as it exists without personally identifiable or personally linked information.

**Additional Information Usage**

We reserve the right to monitor user accounts for abuse of copyright and our Terms and Conditions based on any information collected about users of our website.

**If You Have Any Questions**

If you have comments, concerns or questions regarding this privacy policy, please contact us at: [feedback@cloudharmony.com](mailto:feedback@cloudharmony.com).

Your right to privacy is extremely important to us.